

| Bil | Nama Perkhidmatan                                                                 | Kegunaan        |                    |                               | JUMLAH TRANSAKSI PERKHIDMATAN ONLINE JABATAN KASTAM DIRAJA MALAYSIA BAGI TAHUN 2025  |          |         |         |         |         |         |         |           |         |          |          | JUMLAH    |
|-----|-----------------------------------------------------------------------------------|-----------------|--------------------|-------------------------------|--------------------------------------------------------------------------------------|----------|---------|---------|---------|---------|---------|---------|-----------|---------|----------|----------|-----------|
|     |                                                                                   | Internet (umum) | Intranet (dalaman) | Extranet (pengguna berdaftar) | Januari                                                                              | Februari | Mac     | April   | Mei     | Jun     | Julai   | Ogos    | September | Oktober | November | Disember |           |
|     | e-Declare                                                                         |                 |                    |                               |                                                                                      |          |         |         |         |         |         |         |           |         |          |          |           |
| 1   | e-Declare K1 : Kastam 1                                                           |                 | √                  | √                             | 450,930                                                                              | 416,869  | 450,930 | 415,634 | 500,354 | 444,584 | 532,236 | 509,154 | 442,431   | 519,187 | 511,726  |          | 5,194,035 |
| 2   | e-Declare K2 : Kastam 2                                                           |                 | √                  | √                             | 454,542                                                                              | 434,424  | 454,542 | 390,321 | 496,268 | 430,083 | 523,380 | 496,261 | 424,712   | 507,933 | 484,364  |          | 5,096,830 |
| 3   | e-Declare K3 : Kastam 3                                                           |                 | √                  | √                             | 108,382                                                                              | 107,627  | 108,382 | 92,323  | 127,604 | 101,666 | 121,651 | 117,959 | 125,712   | 130,209 | 113,005  |          | 1,254,520 |
| 4   | e-Decalare K8 : Kastam 8                                                          |                 | √                  | √                             | 311,775                                                                              | 311,324  | 311,775 | 293,012 | 345,480 | 313,485 | 385,257 | 387,839 | 334,933   | 378,756 | 360,483  |          | 3,734,119 |
| 5   | e-Declare K9 : Kastam 9                                                           |                 | √                  | √                             | 50,339                                                                               | 48,746   | 50,339  | 41,593  | 50,697  | 44,273  | 54,856  | 52,070  | 44,868    | 55,707  | 53,424   |          | 546,912   |
|     | Authorized Economic Operator (AEO)                                                |                 |                    |                               |                                                                                      |          |         |         |         |         |         |         |           |         |          |          |           |
| 6   | AEO K1 : Pendaftaran Import (K1)                                                  |                 | √                  | √                             | 7,535                                                                                | 6,830    | 8,036   | 8,375   | 8,149   | 7,679   | 8,456   | 7,553   | 7,043     | 7,606   | 7,732    |          | 76,619    |
| 7   | AEO K2 : Pendaftaran Eksport (K2)                                                 |                 | √                  | √                             | 4,502                                                                                | 4,728    | 4,982   | 4,635   | 5,128   | 4,407   | 4,878   | 4,178   | 4,318     | 5,127   | 4,950    |          | 42,216    |
| 8   | AEO K8 : Pendaftaran Pemindahan (K8)                                              |                 | √                  | √                             | 16,837                                                                               | 16,515   | 17,307  | 18,401  | 17,911  | 17,232  | 18,268  | 19,344  | 18,188    | 21,292  | 19,145   |          | 200,440   |
| 9   | AEO K9 : Pendaftaran Kastam 9 (K9)                                                |                 | √                  | √                             | 9,917                                                                                | 8,326    | 8,757   | 7,665   | 6,760   | 6,187   | 7,617   | 7,872   | 7,683     | 8,413   | 8,151    |          | 87,348    |
|     | e-Eksais                                                                          |                 |                    |                               |                                                                                      |          |         |         |         |         |         |         |           |         |          |          |           |
| 10  | e-Eksais Permohonan : Permohonan kelulusan pelepasan kenderaan                    |                 | √                  | √                             | *Perkhidmatan sistem e-ksais telah bertukar kepada sistem MyExcise bermula Ogos 2023 |          |         |         |         |         |         |         |           |         |          |          | 0         |
| 11  | e-Eksais Pembayaran : Pembayaran duti eksais menggunakan e-Eksais                 |                 | √                  | √                             |                                                                                      |          |         |         |         |         |         |         |           |         |          |          | 0         |
|     | MyExcise                                                                          |                 |                    |                               |                                                                                      |          |         |         |         |         |         |         |           |         |          |          |           |
|     | A: Vehicle Module                                                                 |                 |                    |                               |                                                                                      |          |         |         |         |         |         |         |           |         |          |          |           |
| 12  | Excise 7                                                                          | √               |                    | √                             | 98,884                                                                               | 115,748  | 124,343 | 98,551  | 121,180 |         | 103,174 | 132,704 | 134,620   | 111,805 | 132,153  | 116,411  | 1,289,573 |
| 13  | Excise 8                                                                          | √               |                    | √                             | 4,935                                                                                | 5,326    | 4,831   | 3,847   | 5,866   |         | 4,834   | 6,222   | 7,640     | 8,108   | 8,079    | 6,065    | 65,753    |
|     | B: General Goods (GG) Module                                                      |                 |                    |                               |                                                                                      |          |         |         |         |         |         |         |           |         |          |          |           |
| 14  | Excise 7                                                                          | √               |                    | √                             | 1,045                                                                                | 825      | 902     | 835     | 937     |         | 1,062   | 1,043   | 1,116     | 920     | 1,332    | 528      | 10,545    |
| 15  | Excise 8                                                                          | √               |                    | √                             | 2,323                                                                                | 2,159    | 2,203   | 1,548   | 2,114   |         | 2,178   | 2,586   | 1,852     | 2,091   | 1,971    | 1,878    | 22,903    |
|     | C: Sweetened Beverages (SB) Module                                                |                 |                    |                               |                                                                                      |          |         |         |         |         |         |         |           |         |          |          |           |
| 16  | Excise 7                                                                          | √               |                    | √                             | 492                                                                                  | 498      | 544     | 467     | 464     |         | 498     | 461     | 438       | 405     | 451      | 460      | 5,178     |
| 17  | Excise 8                                                                          | √               |                    | √                             | 2,339                                                                                | 2,636    | 2,332   | 1,840   | 2,368   |         | 2,551   | 2,659   | 2,696     | 2,671   | 2,963    | 2,998    | 28,053    |
|     | Pengurusan Pertanyaan - CCC                                                       |                 |                    |                               |                                                                                      |          |         |         |         |         |         |         |           |         |          |          |           |
| 18  | Melalui Emel                                                                      | √               |                    | √                             | 1,207                                                                                | 1,323    | 1,656   | 1,388   | 1,688   |         | 1,673   | 3,062   | 2,497     | 1,652   | 2,101    | 1,775    | 20,022    |
| 19  | Melalui Advanced IVR                                                              | √               |                    | √                             | 3,035                                                                                | 3,144    | 2,767   | 2,534   | 2,066   |         | 2,411   | 2,478   | 2,235     | 2,479   | 2,359    | 2,042    | 27,550    |
|     | e-Aduan                                                                           |                 |                    |                               |                                                                                      |          |         |         |         |         |         |         |           |         |          |          |           |
| 20  | SISPAA                                                                            | √               |                    |                               | 95                                                                                   | 112      | 87      | 96      | 100     |         | 102     | 128     | 130       | 110     | 108      | 90       | 1,158     |
| 21  | MyINTEGRITI                                                                       | √               |                    |                               | 35                                                                                   | 22       | 20      | 19      | 18      |         | 34      | 27      | 20        | 18      | 14       | 15       | 242       |
|     | e-Manifest                                                                        |                 | √                  | √                             | 287,689                                                                              | 241,157  | 287,689 | 353,807 | 477,116 |         | 381,791 | 488,533 | 457,269   | 386,000 | 511,818  | 470,113  | 4,342,982 |
| 23  | e-Payment                                                                         |                 | √                  | √                             | 176,645                                                                              | 164, 730 | 179,069 | 209,375 | 207,730 |         | 189,969 | 254,990 | 248,372   | 241,798 | 252,281  | 252,584  | 2,212,813 |
| 24  | e-Permit                                                                          |                 | √                  | √                             | 123,812                                                                              | 126,314  | 123,812 | 117,367 | 141,118 |         | 123,441 | 158,865 | 142,680   | 124,901 | 151,538  | 146,823  | 1,480,671 |
| 25  | e-VIS                                                                             |                 | √                  | √                             | *Perkhidmatan telah ditamatkan November 2020                                         |          |         |         |         |         |         |         |           |         |          |          | 0         |
|     | CJP Online                                                                        |                 |                    |                               |                                                                                      |          |         |         |         |         |         |         |           |         |          |          |           |
| 26  | Pengiklanan penyata CJP No. 1 secara online                                       | √               |                    | √                             | *Perkhidmatan telah ditamatkan Oktober 2016                                          |          |         |         |         |         |         |         |           |         |          |          | 0         |
| 27  | Pembayaran Cukai Jualan (CJ) & Cukai Perkhidmatan (CP) secara online              | √               |                    | √                             | *Perkhidmatan telah ditamatkan Oktober 2016                                          |          |         |         |         |         |         |         |           |         |          |          | 0         |
|     | SISTEM MyGST                                                                      |                 |                    |                               |                                                                                      |          |         |         |         |         |         |         |           |         |          |          |           |
| 28  | Pendaftaran Registrant GST                                                        | √               | √                  | √                             | 0                                                                                    | 0        | 0       | 0       | 0       |         | 0       | 0       | 0         | 0       | 0        | 0        | 0         |
| 29  | Advance Ruling                                                                    |                 | √                  | √                             | 0                                                                                    | 0        | 0       | 0       | 0       |         | 0       | 0       | 0         | 0       | 0        | 0        | 0         |
| 30  | Special Scheme                                                                    |                 | √                  | √                             | 0                                                                                    | 0        | 0       | 0       | 0       |         | 0       | 0       | 0         | 0       | 0        | 0        | 0         |
| 31  | Simplified Tax Invoice                                                            |                 | √                  | √                             | 0                                                                                    | 0        | 0       | 0       | 0       |         | 0       | 0       | 0         | 0       | 0        | 0        | 0         |
| 32  | Tax Agent                                                                         |                 | √                  | √                             | 0                                                                                    | 0        | 0       | 0       | 0       |         | 0       | 0       | 0         | 0       | 0        | 0        | 0         |
| 33  | Review and Appeal                                                                 |                 | √                  | √                             | 2                                                                                    | 2        | 3       | 1       | 2       |         | 1       | 2       | 2         | 2       | 0        | 2        | 19        |
| 34  | Payment                                                                           |                 | √                  | √                             | 1,773                                                                                | 1,462    | 1,517   | 1,409   | 1,641   |         | 1,520   | 1,832   | 1,733     | 1,594   | 1,659    | 1,357    | 17,497    |
| 35  | Remisi                                                                            |                 | √                  | √                             | 492                                                                                  | 444      | 435     | 598     | 435     |         | 19      | 1,164   | 250       | 238     | 71       | 74       | 4,220     |
| 36  | Group , Join Venture & Branch Registration                                        |                 | √                  | √                             | 0                                                                                    | 0        | 0       | 0       | 0       |         | 0       | 0       | 0         | 0       | 0        | 0        | 0         |
| 37  | Non Registrant                                                                    | √               | √                  |                               | 0                                                                                    | 0        | 0       | 0       | 0       |         | 0       | 0       | 0         | 0       | 0        | 0        | 0         |
| 38  | Tourist Refund Scheme                                                             |                 | √                  | √                             | 0                                                                                    | 0        | 0       | 0       | 0       |         | 0       | 0       | 0         | 0       | 0        |          | 0         |
|     | Sistem Semakan Kuota Pulau Bebas Cukai (SKPBC)                                    |                 |                    |                               |                                                                                      |          |         |         |         |         |         |         |           |         |          |          |           |
| 39  | Transaksi Data untuk Modul KBC1 , MODUL KBC2 dan Modul Keraian                    |                 |                    |                               | 54,220                                                                               | 50,434   | 56,778  | 54,306  | 41,706  |         | 0       | 0       | 0         | 0       | 0        | 0        | 257,444   |
|     | Sistem Cukai Pelancongan (MyTTx)                                                  |                 |                    |                               |                                                                                      |          |         |         |         |         |         |         |           |         |          |          |           |
| 40  | Permohonan Pendaftaran Sebagai Pelesen                                            | √               | √                  | √                             | 33                                                                                   | 40       | 46      | 17      | 41      |         | 22      | 40      | 163       | 187     | 141      | 58       | 788       |
| 41  | Penghantaran Penyata                                                              | √               | √                  | √                             | 4,183                                                                                | 842      | 510     | 4,247   | 1,299   |         | 1,004   | 4,345   | 1,750     | 889     | 4,481    | 1,233    | 24,783    |
| 42  | Pembayaran Cukai                                                                  | √               | √                  | √                             | 2,960                                                                                | 780      | 603     | 3,019   | 825     |         | 673     | 3,151   | 921       | 776     | 3,228    | 930      | 17,866    |
|     | Sistem Cukai Jualan Dan Cukai Perkhidmatan (MySST )                               |                 |                    |                               |                                                                                      |          |         |         |         |         |         |         |           |         |          |          |           |
| 43  | Permohonan Pendaftaran Cukai Jualan                                               | √               | √                  | √                             | 103                                                                                  | 110      | 128     | 108     | 141     |         | 620     | 1,301   | 1,179     | 463     | 325      | 227      | 4,705     |
| 44  | Permohonan Pendaftaran Cukai Perkhidmatan                                         | √               | √                  | √                             | 889                                                                                  | 858      | 755     | 729     | 848     |         | 1,832   | 5,313   | 11,650    | 2,845   | 2,491    | 2,037    | 30,247    |
| 45  | Permohonan Pengecualian Di Bawah Cukai Jualan                                     | √               | √                  | √                             | 15,959                                                                               | 18,095   | 19,691  | 17,755  | 19,793  |         | 20,591  | 25,919  | 23,606    | 23,770  | 27,546   | 24,392   | 237,117   |
| 46  | Permohonan Sebagai Orang Bukan Berdaftar Bagi Cukai Jualan Dan Cukai Perkhidmatan | √               | √                  | √                             | 187                                                                                  | 155      | 190     | 158     | 189     |         | 282     | 767     | 614       | 455     | 443      | 359      | 3,799     |
| 47  | Penghantaran Penyata Bagi Cukai Jualan                                            | √               | √                  | √                             | 14,959                                                                               | 4,165    | 14,398  | 4,497   | 14,435  |         | 4,726   | 15,438  | 4,282     | 16,554  | 4,878    | 16,985   | 115,317   |
| 48  | Penghantaran Penyata Bagi Cukai Perkhidmatan                                      | √               | √                  | √                             | 55,303                                                                               | 16,264   | 54,124  | 18,205  | 54,265  |         | 19,723  | 59,032  | 17,966    | 64,439  | 21,057   | 71,657   | 452,035   |
| 49  | Pembayaran Cukai Jualan                                                           | √               | √                  | √                             | 9,897                                                                                | 2,392    | 9,390   | 2,877   | 9,366   |         | 3,019   | 10,058  | 2,279     | 11,135  | 2,853    | 11,099   | 74,365    |
| 50  | Pembayaran Cukai Perkhidmatan                                                     | √               | √                  | √                             | 42,290                                                                               | 10,499   | 40,367  | 13,253  | 40,335  |         | 14,468  | 44,835  | 10,379    | 48,250  | 13,022   | 51,122   | 328,820   |
|     | Sistem Cukai Perkhidmatan Ke Atas Perkhidmatan Digital (MySToDS)                  |                 |                    |                               |                                                                                      |          |         |         |         |         |         |         |           |         |          |          |           |
| 51  | Permohonan Pendaftaran                                                            | √               | √                  | √                             | 4                                                                                    | 3        | 4       | 4       | 3       |         | 3       | 9       | 4         | 5       | 5        | 5        | 49        |
| 52  | Penghantaran Penyata                                                              |                 | √                  | √                             | 289                                                                                  | 85       | 71      | 296     | 100     |         | 90      | 304     | 89        | 132     | 311      | 104      | 1,871     |
| 53  | Pembayaran                                                                        |                 | √                  | √                             | 220                                                                                  | 114      | 77      | 176     | 123     |         | 62      | 263     | 90        | 92      | 266      | 89       | 1,572     |
| 54  | Remisi                                                                            |                 | √                  | √                             | 3                                                                                    | 0        | 1       | 1       | 1       |         | 2       | 52      | 4         | 20      | 1        | 18       | 103       |
|     | Sistem Levi Pelepasan (MyDLv)                                                     |                 |                    |                               |                                                                                      |          |         |         |         |         |         |         |           |         |          |          |           |
| 55  | Permohonan Pendaftaran                                                            | √               |                    | √                             | 0                                                                                    | 1        | 0       | 1       | 0       |         | 0       | 0       | 0         | 1       | 0        | 1        | 4         |
| 56  | Penghantaran Penyata                                                              | √               |                    | √                             | 86                                                                                   | 88       | 88      | 85      | 83      |         | 75      | 69      | 72        | 70      | 76       | 69       | 861       |
| 57  | Pembayaran                                                                        | √               |                    | √                             | 76                                                                                   | 66       | 92      | 85      | 73      |         | 75      | 69      | 72        | 70      | 76       | 69       | 823       |